Morning Session 2- Attributes of Good Students and Good Professionals

Patrick Kyllonen (ETS)
Moderator
Steve Kappler (ACT)
Presenter
Sheldon Zedeck (University of California)
Presenter
Education for Life and Work: Developing Transferable Knowledge and Skills in the 21st Century

Committee on Defining Deeper Learning and 21st Century Skills
Division of Behavioral and Social Sciences and Education
National Research Council
expressing ideas & interpreting & responding to others’ messages

reasoning & memory

Cognitive:
- analysis
- decision-making
- adaptive learning
- critical thinking
- executive function
- active listening
- interpretation
- information and communications technology (ICT) literacy
- innovation
- creativity

Interpersonal:
- responsibility
- assertive communication
- empathy/perspective-taking
- social influence with others
- leadership
- trust
- interpersonal competencies
- coordination
- service orientation
- negotiation
- conflict resolution
- collaboration
- self presentation
- self direction
- teamwork
- cooperation

Intrapersonal:
- adaptability
- integrity
- self-monitoring
- artistic and cultural appreciation
- self-evaluation
- flexibility
- physical and psychological health
- teamwork
- work ethic/conscientiousness
- self-reinforcement
- perseverance
- career orientation
- grit
- responsibility
- citizenship

Self-management

### Uses
- College Admissions
- College Success (e.g., placement, developmental education, early warnings)
- Work Success

### Challenges
- Noncognitive assessment
- Fakability/Coachability
- Cross-cultural comparability
- Test-taking motivation
- Applicant reaction

### Approaches
- Self-ratings
- Others’ ratings
- Situational judgment tests
- Forced-choice assessments
- Behavioral interviews
- Actionable feedback
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